



Welcome to Open Enrollment 2022

Open Enrollment will be November 1 - November 12. Join us at upcoming meetings to learn about your health care options for 2022. Click on any of the "Join WebEx meeting" links* below to be taken to the meeting date and time that works for you.



VEBA Advocacy

NEW

Have any questions during Open Enrollment? A new resource for you this year is VEBA Advocacy. Contact them with help looking for a provider or benefit questions. Call **888-276-0250** or email: advocacy@mcgregorinc.com

Things You Need to Know

Here's what you need to know for Open Enrollment 2022:

- If you plan to enroll, transfer, terminate or waive your health benefits, you must complete:
 1. 2022 Benefit Enrollment form and turn in to Employment Services.
 2. Update your Kronos Benefits Information in the Kronos (UKG Ready) system.
- If you plan to use the Foundation Flex Dollars for educational assistance, you must complete the Foundation Flex Form.
- All other benefitted employees will automatically be enrolled in the Flex Dollars for parking.
- AFLAC representative Kasandra Steely will be at this year's Open Enrollment meetings. If you have any questions regarding AFLAC, contact Kasandra at **714-742-5663**.

Questions? Contact Nora Fernandez at **909-869-4378** or nfernandez@copp.edu.

2022 Open Enrollment Meetings

Tuesday 10/26: 9 – 10 a.m.
[Join WebEx meeting](#)
Meeting number (access code): 2530 873 4999
Meeting password: 3ruSjM25T8x (37875625 from phones)

Tuesday 10/26: 2 – 3 p.m.
[Join WebEx meeting](#)
Meeting number (access code): 2535 407 4687
Meeting password: 4KBfhMGXw93 (45234649 from phones)

Thursday 10/28: 9 – 10 a.m.
[Join WebEx meeting](#)
Meeting number (access code): 2530 494 6614
Meeting password: iSiHekCd492 (47443523 from phones)

Thursday 10/28: 2 – 3 p.m.
[Join WebEx meeting](#)
Meeting number (access code): 2537 745 1439
Meeting password: ptBfECXE227 (78233293 from phones)

Friday 10/29: 2 -3 p.m.
[Join WebEx meeting](#)
Meeting number (access code): 2537 163 9155
Meeting password: XihApy5ep87 (94427953 from phones)

*You can open the links in your Internet browser. If you do not have the WebEx app installed, click on the "Join from your browser" link in the meeting window that opens.



Need a Hand? VEBA Advocacy Can Help


Navigating the health care system can be a confusing and complicated experience. The VEBA Advocacy Department is here to support you. VEBA members can reach out to an Advocate when they are experiencing an issue with their insurance carrier or their health care provider, want to learn more about their VEBA benefits or need help selecting a new health care provider.

Navigating the Health Care System:

- **Access to Care:** When you're having trouble getting treatment or an appointment with a doctor.
- **Billing/Denial of Claim:** When you receive a bill that may be incorrect or are billed for covered services.
- **Second Opinion:** If you would like a second opinion from a different provider after receiving a diagnosis or treatment plan.
- **Prescription Issues:** Any issues with prescriptions including denials, copays, prior authorization for prescriptions or any issues with an Rx carrier.
- **Referral/Prior Authorization:** Assistance or questions regarding obtaining a referral or prior authorization.

Maximizing Your VEBA Benefits:

- **Open Enrollment:** Support members with information about the new plans and benefit options during Open Enrollment.
- **Finding a High-Quality Provider:** Assistance with finding the highest quality medical groups available through the plans offered by your districts.
- **EAP/Mental Health:** Any questions or eligibility issues regarding the Employee Assistance Program (EAP) or mental health benefits, including expedited appointments with Psych Centers San Diego.
- **Teladoc Medical Experts Second Opinion:** Help coordinate a second opinion with over 50,000 world-renowned physicians, experienced in 450 specialties and subspecialties.
- **Pharmacy Discount:** Explain ways members may be eligible for reduced or \$0 copays if certain specialty medications or generic hypertension or hypoglycemic medications are delivered by mail.
- **VEBA Resource Center:** Assist members with scheduling a Care Navigator appointment or participating in Virtual VEBA Resource Center classes.



You can call VEBA Advocacy
toll-free at 888-276-0250
or email Advocacy@mcgregorinc.com.