

**CAL POLY POMONA FOUNDATION, INC.  
CALIFORNIA STATE POLYTECHNIC UNIVERSITY, POMONA**

**PROGRAM COMMITTEE MEETING**

**Friday, April 21, 2017**

**2 pm – 4 pm**

**Building #55 - Executive Conference Room**

**AGENDA**

**CONSENSUS ACTION ITEMS**

**PAGE**

*Consensus Action Items: Items in this section are considered to be routine and acted on by the committee in one motion. Each item of the Consent agenda approved by the committee shall be deemed to have been considered in full and adopted as recommended. Any committee member may request that a consent item be removed from the consent agenda to be considered as a separate action item. If no additional information is requested, the approval vote will be taken without discussion.*

- |    |   |              |       |
|----|---|--------------|-------|
| 1. | Minutes November 17, 2016 Meeting<br>ACTION: Approval | Lea Jarnagin | 1 - 2 |
|----|---|--------------|-------|

**ACTION ITEMS**

- |    |  |                                 |        |
|----|--|---------------------------------|--------|
| 2. | 2017-2018 Budget and Business Plan<br>-Capital Improvement and Program Changes<br>ACTION: Approval | Paul Storey/<br>David Prenovost | 3 - 5  |
| 3. | Dining Services & Bookstore Summer/Fall Hours of Operation<br>ACTION: Approval                     | Paul Storey                     | 6 - 18 |

**DISCUSSION ITEMS**

None

**INFORMATION ITEMS**

*The following items provide information and reports by management staff to the committee. Staff and committee may engage in discussion on any item if requested by committee member or staff member.*

- |    |   |                                |         |
|----|---|--------------------------------|---------|
| 4. | Dining Services Satisfaction Survey Results and<br>Master Plan Update | Paul Storey /<br>Aaron Neilson | 19 - 20 |
| 5. | Bronco Bookstore Satisfaction Survey Results                          | Paul Storey /<br>Clint Aase    | 21 - 29 |
| 6. | Village Housing Satisfaction Survey Results                           | Paul Storey /<br>Dave Laxamana | 30 - 33 |
| 7. | Dining Services & Bookstore App Demo                                  | Paul Storey/<br>Marketing      | 34      |
| 8. | Executive Director's Report   | Paul Storey                    |         |

**OPEN FORUM**

**CAL POLY POMONA FOUNDATION, INC.**  
**Program Committee Meeting Minutes**  
**November 17, 2016**

**Present:** Samir Anz, Erica Frausto via WebEx, Deborah Goman, Lea Jarnagin, Christina Moreno-Donato and Sadiq Shah

**Absent:** Lowell Overton, John McGuthry and Uriah Sanders

**Guests:** Clint Aase, Suzanne Donnelly, Anne McLoughlin, Dennis Miller, Aaron Neilson, Debra Poe, David Prenovost and Paul Storey

Lea Jarnagin called the meeting to order at 10:00am and asked everyone to introduce themselves.

**Consensus Action Items**

**1. Minutes May 11, 2016**

The May 11, 2016 minutes were approved by consent.

**Action Items**

**2. Capital Projects Requests**

**A. Facilities Vehicle Replacement**

Paul Storey presented the capital budget request for \$20,000 to replace a vehicle that has reached the end of its service life.

A motion was made by Erica Frausto to accept the capital budget request and forward to the Board for approval. The motion was seconded by Samir Anz and approved 6-Ayes, 0-Nays and 0-Abstentions.

**B. CTTi Brew Works HVAC Upgrade**

Paul Storey presented the Real Estate Division request of \$200,800 for HVAC work at the Center for Training, Technology, and Innovation (CTTi). The current system is insufficient to adequately provide proper indoor air quality and temperature.

A motion was made by Sadiq Shah to accept the capital budget request and forward to the Board for approval. The motion was seconded by Samir Anz and approved 6-Ayes, 0-Nays and 0-Abstentions.

**C. Starbucks Kiosk at SCE**

Paul Storey presented a proposed agreement with SCE by investing up to \$75,000 toward equipment and startup costs for a Starbucks beverage coffee and food service venue for employees at the SCE building at Innovation Village.

A motion was made by Samir Anz to accept the capital budget request and forward to the Board of Directors for approval. The motion was seconded by Sadiq Shah and approved 6-Ayes, 0-Nays and 0-Abstentions.

**Discussion Items**

None

**Information Items**

**3. NACUFS 2016 Customer Satisfaction Survey Information**

Aaron Neilson presented the 2016 Annual NACUFS Customer Satisfaction Survey results for the campus community. Overall, Foundation Dining exceeded the satisfaction of our peers in the Pacific Region in overall

satisfaction. Dining continues to be far superior in taste and variety, freshness and eye appeal. Also strong in the areas of operating hours, variety of healthy and vegetarian items and nutritional content. The survey shows the need to continue to improve the availability of fresh, healthy, and vegetarian offerings in a manner that provides perceived value.

4. Bookstore Report Fall 2016-Affordable Learning Solutions

Clint Aase presented 2015-2016 affordable options savings accounting for 41% of course material revenue. Use of online sourcing and price comparison software reduced used book prices by \$255K over the year. The Verba Compare price comparison web page had 21,983 uses and 47,000 sessions showing 86% of customers who use Verba Compare choose to purchase or rent from the Bronco Bookstore. Despite climbing publisher prices, Bronco Bookstore's affordable options including rentals and dynamic used pricing have kept actual average costs to students' steady year over year.

5. 2016-17 Designated Gift Update

Paul Storey presented President Coley's approved distribution of a majority of the 2016-17 Foundation Designated Gift to the University of \$1,159,000 leaving \$231,000 remaining for the President's approval.

6. Annual Risk Management/Insurance Report

David Prenovost presented the risk management issues and insurance programs.

7. Capital Projects Updates

Paul Storey presented an update on the 2016-17 capital projects.

8. Executive Director's Report

1. The 2015-2016 tax return is available for Board Members review.
2. Happy Holidays!

Open Forum

Meeting ended at 11:00am

Respectfully submitted,



Lea Jamagin,

Program Committee Chair

# Memorandum



**Date:** April 13, 2017

**To:** Program Committee  
Cal Poly Pomona Foundation, Inc.

**From:** G. Paul Storey *Paul Storey*  
Executive Director

**Subject:** 2017-18 Capital Improvements and Program Updates

The Cal Poly Pomona Foundation 2017-18 Capital Improvement Program will be part of the budget request for the May Board and Finance Committee meetings. The proposed capital improvement budget for 2017-18 is \$2,943,700. There are also capital funds carried forward from prior years of \$745,740. The Total Proposed Capital Budget with prior year carryover is \$3,689,440.

The proposed capital budget assumes funding of \$148,750 from the following reserve:

- \$54,000 from the Capital Reserve,
- \$80,000 from the Residential Board Meal Program Surplus Reserve,
- \$14,750 from the Agriculture Program Reserve.

**WHEREAS**, the Foundation management has reviewed and approved the proposed budgets and forecasts for capital improvements, and

**WHEREAS**, the Program Committee has reviewed and discussed these proposed capital improvements and use of reserve funds, pursuant to Foundation Budget Process Policy No. 118, and

**NOW, THEREFORE**, the Program Committee recommends that the proposed 2017-18 Capital Improvements and use of reserve funds be included in the Proposed Operating and Capital Budgets for fiscal year 2017-18 and be submitted to the Board for review and approval at its next regularly scheduled meeting.

Passed and adopted this 21<sup>st</sup> day of April 2017.

By: *Lea Jarnagin*  
\_\_\_\_\_  
Dr. Lea Jarnagin, Chair  
Program Committee

**CAL POLY POMONA FOUNDATION, INC.  
2017-18 PROPOSED CAPITAL BUDGET**

		Prior Years Remaining	Proposed Detail 2017-18	Proposed Total 2017-18	
	<b>Enterprise Activities</b>				
<b>Reserves</b>	<b>Foundation Housing</b>				
	University Village		361,200	<b>361,200</b>	Interior painting 135, 240-270, 40A-40D, 50A-50C (\$120,000), Replace heating and cooling units in 240-260 (\$70,000), Carpet/tile - Various Apts. (\$48,000), Furniture 40A-40D, 50A-50C 7 apts (\$63,000), Stairway railings for 5 PII bldgs (\$50,000), Duct cleaning bldg 135 (\$10,200)
	<b>Bronco Bookstore</b>				
	Bookstore	310,000	55,000	<b>55,000</b>	New registers (\$30,000), Office furniture (\$25,000)
	<b>Dining Services</b>				
20,000	Dining	58,000	80,000		Manager+ implementation (\$20,000), Envision strategies master planning consulting (\$35,000), Cbord card readers (\$25,000)
	Poly Trolley		60,000		Truck remodel and upgrades
	Brewing Education	27,700	25,000		Misc. lab upgrades
	Carl's Jr.		95,000		Carl's Jr. brand mandatory refresh
	Denny's		49,000		Misc. equipment - dish machine, grille, refrigeration, panini press, milkshake machine, misc. utilites
	Einsteins	25,000			Bagel oven rebuild (\$10,000), Digital menu boards (\$15,000)
	Innovation Brew Works		20,000		Misc FOH upgrades - patio, games, etc.
	Poly Fresh		45,000		Replace open aired coolers, enlarge storage space (\$35,000), Update shelving and register stations (\$10,000)
	Kellogg West Dining	15,000	40,000		Milk truck vehicle #219 upgrade (\$9,000), Heavy duty 6 burners stove (\$10,000), Folding chairs (wedding) replacement (\$6,000), Industrial meat slicer (\$9,000), Dining rooms carpet repairs (\$6,000)
80,000	Los Olivos	30,000	50,000		Equipment replacement
	Round Table Pizza		14,000		Sound system, digital menu boards, umbrellas
	Starbucks	10,000	400,000		Design and construction
	SCE Coffee Shop	75,000			SCE Coffee Shop (approved at BM#369)
	<b>Total Dining Services</b>			<b>878,000</b>	
	<b>Kellogg West Conference Center &amp; Hotel</b>				
34,000	Kellogg West Rooms & Conference	34,000	496,000	<b>496,000</b>	Conference center public restrooms (6) remodel/upgrade (\$277,000), Security cameras (18) - KW front desk, bldg 77 & parking areas (\$100,000), Remodel/renovation of interior guestroom hallways - Hillside & Woodview bldgs (\$40,000), Replacement conference tables (\$34,000), Repair/replacement of cement areas & walkway areas at south end exterior area of Hillside bldg. (\$45,000)
	<b>Facilities</b>				
	Facilities		-	-	No capital budget requested
	<b>Real Estate Activities</b>				
	Bldg 97		10,000		Entrance door replacement
	Bldg 66	31,000	580,000		Restroom renovation (\$280,000), Lighting, paint and flooring (\$160,000), Entry way improvements (\$140,000)
	CTTI Buildings	55,800	58,500		DDC thermostat retrofit building #C (\$30,000), Bathroom painting and repair (\$20,000), Carpet replacement - tenant (\$8,500)
	<b>Total Real Estate Activities</b>			<b>648,500</b>	
	<b>Office of Research</b>				
	Research and Sponsored Prog			-	No capital budget requested

**CAL POLY POMONA FOUNDATION, INC.  
2017-18 PROPOSED CAPITAL BUDGET**

		<b>Prior Years Remaining</b>	<b>Proposed Detail 2017-18</b>	<b>Proposed Total 2017-18</b>	
	<b>College of Agriculture</b>				
	Spadra/Westwind Ranch		75,000		Replacement of irrigation mainlines (\$75,000)
	Pine Tree Ranch		50,000		Demo 5 acres of avocado to plant 5 acres of lemons
14,750	Swine Unit	14,750	-		Purchase of Kawasaki quad
	Arabian Horse Center		50,000		Utility tractor - at least 45 hp (\$25,000), Utility vehicle - 4x4 (\$25,000)
	Farmstore		100,000		Permanent orange juice area
	<b>Total College of Agriculture</b>			<b>275,000</b>	
	<b>College of Science</b>				
	Chemistry Agilent Project	10,000		-	Computer Equipment
	<b>College of Extended University</b>				
	CEU	20,000	20,000	<b>20,000</b>	Reconfigure 105A to workstations/reception area
	<b>Administration</b>				
	Marketing	6,990			OkiDate printer
	Management Info Systems	12,500			PCI 3.2 updates - Follow-up penetration testing, consulting on Gap mitigation, PCI training, and quarterly external scanning.
	Management Info Systems	10,000	15,000		Windows 10/desktop updates - Rollout of new operating system to enterprise units through VDI. Some hardware refreshes to improve speed, automation, and security, including continued SSD disk upgrades where needed.
	Management Info Systems		25,000		Analytics Licensing and Consulting Services - To continue the buildout of business intelligence analytics dashboards for grants, marketing, financial services and retail operations
	Management Info Systems		15,000		Security log monitoring software - To improve risk response in security logging and monitoring software and to keep pace with growing security compliances
	Management Info Systems		30,000		Financial System Improvements - The upgrade of OneSolution to version 17.1 and initial CDD to Cognos report conversion to enhance Enterprise reports with Business Intelligence improvements
	Management Info Systems		10,000		POS Private Network Buildout - Hardware updates to build an isolated POS network for Foundation retail services to improve PCI compliance mandates.
	Management Info Systems		30,000		POS VM Infrastructure update - Hardware and VM software updates to provide a next generation virtual server platform dedicated to isolated POS systems across the Foundation retail services.
	Management Info Systems		10,000		Mobile Device Management - Software system to provide mobile file access and security improvements
	Management Info Systems		10,000		Staff Training Hardware - Hardware/software upgrade of moveable all-in-one training computers to provide flexible classroom setup for staff training
	Management Info Systems		30,000		Event and Space Management - License/upgrade buy-in to a software system providing campus wide space management. The vendor will either be EMS or CollegeNet.
	Management Info Systems		35,000		Travel Expense Management - Concur software installation, using yearly report count, buy-in through university licensing agreement.
	<b>Total Administration</b>			<b>210,000</b>	
<b>Prior Years and Proposed Capital Budget</b>		<b>745,740</b>		<b>2,943,700</b>	
<b>Total Prior Years and Proposed Capital Budget</b>				<b>3,689,440</b>	
<u>148,750</u>	<b>Capital Funding from Reserves</b>			<b>(148,750)</b>	
	<b>Capital Funding from Operations</b>			<b>3,540,690</b>	

**Note - the proposed capital budget assumes funding of \$54,000 from the Capital Reserve, \$80,000 from the Residential Board Meal Program Surplus Reserve, and \$14,750 from the Agriculture Program Reserve.**



**Cal Poly Pomona  
Foundation**

**Date:** April 17, 2017

**To:** Program Committee  
Cal Poly Pomona Foundation, Inc.

**From:** G. Paul Storey *G. Paul Storey*  
Foundation Executive Director

**RE:** **DINING SERVICES' PROPOSED 2017 SUMMER BREAK,  
SUMMER QUARTER, FALL BREAK, & FALL QUARTER  
OPERATING HOURS & BRONCO BOOKSTORE HOURS**

A. Neilson  
C. Aase

Attached for the committee's information are outlines of Dining Services' proposed hours of operation for 2017 summer break, summer quarter, fall break 1<sup>st</sup> week, fall break 2<sup>nd</sup> week, fall break opening week, and fall quarter for the dates indicated below:

- |                             |                              |
|-----------------------------|------------------------------|
| ↓ Summer Quarter Break      | - June 12 - 18               |
| ↓ Summer Quarter            | - June 19 - September 3      |
| ↓ Fall Break                | - September 4 - 17           |
| ↓ Fall Quarter Opening Week | - September 18 - 24          |
| ↓ Fall Quarter              | - September 25 - December 10 |

Also included as an information item are the Bronco Bookstore hours of operation.

These hours will also be provided to the Academic Senate for their information.

The overall objective the Foundation is to provide the best selection of services in a fiscally responsible manner.

The Program Committee is asked to review the attached planned hours of operation for the time periods indicated. These operating hours will be provided to the Board of Directors as an information item.

**RECOMMENDED ACTION:**

**NOW, THEREFORE IT BE RESOLVED** that the Program Committee has reviewed and accepted the hours of operation proposed by Foundation Management for the above-noted time periods for 2017.

Passed and adopted this 21<sup>st</sup> day of April 2017.

By: *Lea Jarnagin*  
Dr. Lea Jarnagin, Chair  
Program Committee

<b>DINING HOURS*</b>	<b>QUARTER:</b>	<b>Pre Summer Break 2017</b>	<b>PERIOD:</b>	<b>Monday, June 12 - Sunday, June 18, 2017</b>
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<b>BLDG #</b>		<b>MON-THUR</b>	<b>FRIDAY</b>	<b>SAT</b>	<b>SUN</b>	<b>NOTES</b>
<b>52</b>	<b>BRONCO COMMONS</b>					Holidays See Weekend Hours
	The Den	CLOSED	CLOSED	CLOSED	CLOSED	
	Vista Market	CLOSED	CLOSED	CLOSED	CLOSED	
<b>35</b>	<b>BRONCO STUDENT CENTER</b>					
	Subway	7:30 am - 2:00 pm	CLOSED	CLOSED	CLOSED	
	Poly Fresh Market	7:30 am - 3:00 pm	CLOSED	CLOSED	CLOSED	
	Peets / Freshens	CLOSED	CLOSED	CLOSED	CLOSED	
	Round Table Pizza	CLOSED	CLOSED	CLOSED	CLOSED	
	Hibachi San	CLOSED	CLOSED	CLOSED	CLOSED	
	Qdoba	CLOSED	CLOSED	CLOSED	CLOSED	
<b>42</b>	<b>BRIC</b>					
	Jamba Juice	CLOSED	CLOSED	CLOSED	CLOSED	
<b>97</b>	<b>CAMPUS CENTER MARKETPLACE</b>					Holidays See Weekend Hours
	Carl's Jr.	CLOSED	CLOSED	CLOSED	CLOSED	
	Fresh Escape	CLOSED	CLOSED	CLOSED	CLOSED	
	Pony Express	7:30 am - 3:00 pm	CLOSED	CLOSED	CLOSED	
	Jamba Juice Express	CLOSED	CLOSED	CLOSED	CLOSED	
	International Grounds	7:00 am - 2:00 pm	CLOSED	CLOSED	CLOSED	OPEN DURING STARBUCKS REMODEL
	Panda Express	CLOSED	CLOSED	CLOSED	CLOSED	
	Faculty/Staff Café	CLOSED	CLOSED	CLOSED	CLOSED	
	Taco Bell Express	CLOSED	CLOSED	CLOSED	CLOSED	
<b>97</b>	<b>CAMPUS CENTER MARKETPLACE</b>					Holidays See Weekend Hours
	Bronco Bucks Office	9:00am - 5:00pm	CLOSED	CLOSED	CLOSED	Please call 909-869-3195 for Appointment
<b>98</b>	<b>CLA - BLDG 98</b>					Holidays See Weekend Hours
	Pony Express	7:30 am - 3:00 pm	CLOSED	CLOSED	CLOSED	
<b>7</b>	<b>ENV CAFÉ</b>					Holidays See Weekend Hours
	ENV Café	CLOSED	CLOSED	CLOSED	CLOSED	
<b>80</b>	<b>COLLINS - BLDG 80</b>					Holidays See Weekend Hours
	H-CAFÉ	CLOSED	CLOSED	CLOSED	CLOSED	
	<b>KELLOGG RANCH</b>					
	Farm Store	10:00 am - 6:00 pm	10:00 am - 6:00 pm	10:00 am - 6:00 pm	10:00 am - 6:00 pm	
<b>76</b>	<b>KELLOGG WEST - BLDG 76</b>					
	Breakfast	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	
	Continental Breakfast	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	
	Lunch	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	
	Dinner	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	
<b>15</b>	<b>LIBRARY - BLDG 15</b>					
	Starbucks	CLOSED	CLOSED	CLOSED	CLOSED	UNDER REMODEL UNTIL 9-1-17



<b>DINING HOURS*</b>		<b>QUARTER:</b>	<b>Pre Summer Break 2017</b>	<b>PERIOD:</b>	<b>Monday, June 12 - Sunday, June 18, 2017</b>	
<b>70</b>	<b>LOS OLIVOS - BLDG 70</b>	Hours vary due to summer conference groups.				
Dining Hours	CLOSED	CLOSED	CLOSED	CLOSED	Please call ext 3200	
<b>164</b>	<b>COLLEGE OF BUSINESS ADMIN 164</b>					
Einstein's Bagel Shop	CLOSED	CLOSED	CLOSED	CLOSED		
Pony Express	CLOSED	CLOSED	CLOSED	CLOSED		
<b>220A</b>	<b>INNOVATION BREW WORKS 220A</b>					
<b>IBW</b>	<b>Mon-Wed</b>	<b>Thur-Fri</b>				
IBW, Pizzeria & Market	6:30am - 9:00pm	6:30am - 10:00pm	1:00pm - 10:00pm	1:00pm - 6:00pm		
<b>Poly Trolley-Food Truck</b>	<b>Check Polytrolley.com for current GPS coordinates</b>					
Food Truck	<b>Check Polytrolley.com for current GPS coordinates</b>					
<b>Pony To Go-Truck</b>	<b>Campus Center Quad</b>					
Solar Cart	<b>HOURS AND LOCATIONS VARY BASED ON CURRENT CAMPUS EVENTS</b>					

\*ALL HOURS ARE SUBJECT TO CHANGE

<b>DINING HOURS*</b>		<b>SUMMER QTR 2017</b>		Summer	PERIOD:	June 19- September 3, 2017
BLDG #		MON-THUR	FRIDAY	SAT	SUN	NOTES
<b>52</b>	<b>BRONCO COMMONS</b>					
	Denny's	CLOSED	CLOSED	CLOSED	CLOSED	
	Vista Market	10:00 am - 4:00 pm	10:00 am - 4:00 pm	10:00 am - 4:00 pm	10:00 am - 4:00 pm	
<b>35</b>	<b>BRONCO STUDENT CENTER</b>					
	Subway	7:30 am - 5:00 pm	CLOSED	CLOSED	CLOSED	
	Poly Fresh Market	7:30 am - 6:00 pm	CLOSED	CLOSED	CLOSED	
	Peets / Freshens	7:30 am - 2:00 pm	CLOSED	CLOSED	CLOSED	
	Round Table Pizza	10:00 am - 5:00 pm	CLOSED	CLOSED	CLOSED	
	Qdoba	10:30 am - 2:00 pm	CLOSED	CLOSED	CLOSED	
	Hibachi San	CLOSED	CLOSED	CLOSED	CLOSED	
<b>42</b>	<b>BRIC</b>					
	Jamba Juice	9:00 am - 4:00 pm	CLOSED	CLOSED	CLOSED	
<b>97</b>	<b>CAMPUS CENTER MARKETPLACE</b>					
	Carl's Jr.	CLOSED	CLOSED	CLOSED	CLOSED	
	Fresh Escape	CLOSED	CLOSED	CLOSED	CLOSED	
	Jamba Juice Express	CLOSED	CLOSED	CLOSED	CLOSED	
	Pony Express	7:00 am - 3:00 pm	CLOSED	CLOSED	CLOSED	
	International Grounds	7:00 am - 2:00 pm	CLOSED	CLOSED	CLOSED	
	Panda Express	CLOSED	CLOSED	CLOSED	CLOSED	
	Faculty/Staff Café	CLOSED	CLOSED	CLOSED	CLOSED	
	Taco Bell Express	CLOSED	CLOSED	CLOSED	CLOSED	
<b>98</b>	<b>CLA - BLDG 98</b>					
	Pony Express	7:00 am - 3:00 pm	CLOSED	CLOSED	CLOSED	
<b>7</b>	<b>ENV CAFÉ</b>					
	ENV Café	CLOSED	CLOSED	CLOSED	CLOSED	
<b>80</b>	<b>COLLINS - BLDG 80</b>	Holidays See Weekend Hours		Holidays See Weekend Hours		
	H-CAFÉ	CLOSED	CLOSED	CLOSED	CLOSED	
	<b>KELLOGG RANCH</b>					
	Farm Store	*10:00 am - 6:00 pm	10:00 am - 6:00 pm	10:00 am - 6:00 pm	10:00 am - 6:00 pm	*closed 4th of July
<b>76</b>	<b>KELLOGG WEST - BLDG 76</b>					
	Breakfast	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	
	Continental Breakfast	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	
	Lunch	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	
	Dinner	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	
<b>15</b>	<b>LIBRARY - BLDG 15</b>					
	Starbucks	CLOSED	CLOSED	CLOSED	CLOSED	In Remodel process - Reopening late August

<b>DINING HOURS*</b>		<b>SUMMER QTR 2017</b>		<b>PERIOD:</b>		<b>June 19- September 3, 2017</b>		
<b>70 LOS OLIVOS - BLDG 70</b>		<i>All Meal times subject to change based on Summer Conference needs call x3200</i>					<i>TBD July 4 (Independence Day)</i>	
Breakfast	7:00 am - 9:00 am	7:00 am - 9:00 am	SEE BRUNCH	SEE BRUNCH	All Meal times subject to change based on			
Brunch	SEE LUNCH	SEE LUNCH	11:00 am - 1:00 pm	11:00 am - 1:00 pm	Summer Conference needs call x3200			
Lunch	11:00 am - 1:00 pm	11:00 am - 1:00 pm	SEE BRUNCH	SEE BRUNCH	All Meal times subject to change based on			
Dinner	5:00 pm - 7:00 pm	5:00 pm - 7:00 pm	5:00 pm - 7:00 pm	5:00 pm - 7:00 pm	Summer Conference needs call x3200			
<b>164 COLLEGE OF BUSINESS ADMIN 164</b>								
Einstein's Bagel Shop	CLOSED	CLOSED	CLOSED	CLOSED				
Pony Express	CLOSED	CLOSED	CLOSED	CLOSED				
<b>220A INNOVATION BREW WORKS 220A</b>								
<b>IBW</b>	Mon-Wed	Thur-Fri						
IBW, Pizzeria & Market	**6:30am - 9:00pm	6:30am - 10:00pm	1:00pm - 10:00pm	1:00pm - 6:00pm	<b>**closed 4th of July</b>			
<b>Poly Trolley-Food Truck</b>								
Food Truck	Check Polytrolley.com for current GPS coordinates							
<b>Pony To Go-Truck</b>								
Solar Cart	HOURS AND LOCATIONS VARY BASED ON CURRENT CAMPUS EVENTS							

<b>DINING HOURS*</b>	<b>QUARTER:</b>	<b>SUMMER</b>	<b>PERIOD:</b>	<b>Monday, Sept. 4 - Sunday, Sept. 17, 2017</b>
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<b>BLDG #</b>		<b>MON-THUR</b>	<b>FRIDAY</b>	<b>SAT</b>	<b>SUN</b>	<b>NOTES</b>
<b>52</b>	<b>BRONCO COMMONS</b>					
	Denny's	CLOSED	CLOSED	CLOSED	*Opens 9/17/17	*Dennys open Sun 9/17 12P-2pm
	Vista Market	**10:00 am - 4:00 pm closed labor day	10:00 am - 4:00 pm	10:00 am - 4:00 pm	*10:00 am - 4:00 pm	** CLOSED LABOR DAY 9/4 * OPEN Sun 9/17 10:00am - 1:00am
<b>35</b>	<b>BRONCO STUDENT CENTER</b>					
	Subway	*7:30 am - 2:00 pm	7:30 am - 2:00 pm	CLOSED	CLOSED	*Closed Labor Day 9/4/17
	Poly Fresh Market	*7:30 am - 3:00 pm	7:30 am - 3:00 pm	CLOSED	CLOSED	*Closed Labor Day 9/4/17
	Peets / Freshens	CLOSED	CLOSED	CLOSED	CLOSED	
	Round Table Pizza	CLOSED	CLOSED	CLOSED	CLOSED	
	Hibachi San	CLOSED	CLOSED	CLOSED	CLOSED	
	Qdoba	CLOSED	CLOSED	CLOSED	CLOSED	
<b>42</b>	<b>BRIC</b>					
	Jamba Juice	CLOSED	CLOSED	CLOSED	CLOSED	
<b>97</b>	<b>CAMPUS CENTER MARKETPLACE</b>					
	Carl's Jr.	CLOSED	CLOSED	CLOSED	CLOSED	
	Fresh Escape	CLOSED	CLOSED	CLOSED	CLOSED	
	Jamba Juice Express	CLOSED	CLOSED	CLOSED	CLOSED	
	Pony Express	CLOSED	CLOSED	CLOSED	CLOSED	
	International Grounds	CLOSED	CLOSED	CLOSED	CLOSED	
	Panda Express	CLOSED	CLOSED	CLOSED	CLOSED	
	Faculty/Staff Café	CLOSED	CLOSED	CLOSED	CLOSED	
	Taco Bell Express	CLOSED	CLOSED	CLOSED	CLOSED	
<b>97</b>	<b>CAMPUS CENTER MARKETPLACE</b>					
	Bronco Bucks Office	10:00 am - 3:00 pm	CLOSED	CLOSED	CLOSED	Please call 909-869-3195 for Appointment
<b>98</b>	<b>CLA - BLDG 98</b>					
	Pony Express	*7:30 am - 3:00 pm	7:30 am - 3:00 pm	CLOSED	CLOSED	*Closed Labor Day 9/4/17
<b>7</b>	<b>ENV CAFÉ</b>					
	ENV Café	CLOSED	CLOSED	CLOSED	CLOSED	
<b>80</b>	<b>COLLINS - BLDG 80</b>					
	H-CAFÉ	CLOSED	CLOSED	CLOSED	CLOSED	Holidays See Weekend Hours Holidays See Weekend Hours
	<b>KELLOGG RANCH</b>					
	Farm Store	10:00 am - 6:00 pm	10:00 am - 6:00 pm	*10:00 am - 6:00 pm	10:00 am - 6:00 pm	*Closed Labor Day 9/4/17
<b>76</b>	<b>KELLOGG WEST - BLDG 76</b>					
	Breakfast	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	
	Continental Breakfast	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	
	Lunch	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	
	Dinner	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	CALL x2187 M-F 8-4pm	
<b>15</b>	<b>LIBRARY - BLDG 15</b>					
	Starbucks	7:00 am - 3:00 pm	7:00 am - 2:00 pm	CLOSED	CLOSED	*Closed Labor Day 9/4/17

<b>DINING HOURS*</b>		<b>QUARTER:</b>	<b>SUMMER</b>	<b>PERIOD:</b>	<b>Monday, Sept. 4 - Sunday, Sept. 17, 2017</b>	
<b>70 LOS OLIVOS - BLDG 70</b> All Meal times subject to change based on Summer Conference needs call x3200						
Breakfast	7am-9am	7am-9am	CLOSED	CLOSED	Limited Menu For Housing Training - Lobby Closed	
Brunch	See Lunch	See Lunch	**12:00am - 1pm	**12:00am - 1pm	<b>**CLOSED 9/16/17 &amp; 9/17/17</b>	
Lunch	11:00am - 1pm	11:00am - 1pm			Limited Menu For Housing Training - Lobby Closed	
Dinner	5pm - 6:00pm	5pm - 6:00pm	**5pm - 6:00pm	**5pm - 6:00pm	<b>**CLOSED 9/16/17 &amp; 9/17/17</b>	
<b>164 COLLEGE OF BUSINESS ADMIN 164</b>						
Einstein's Bagel Shop	CLOSED	CLOSED	CLOSED	CLOSED		
Pony Express	CLOSED	CLOSED	CLOSED	CLOSED		
<b>220A INNOVATION BREW WORKS 220A</b>						
<b>IBW</b>	Mon-Wed	Thur-Fri				
IBW, Pizzeria & Market	*6:30am - 9:00pm	6:30am - 10:00pm	1:00pm - 10:00pm	1:00pm - 6:00pm	*Closed Labor Day 9/4/17	
<b>Poly Trolley-Food Truck</b>						
Food Truck	Check Polytrolley.com for current GPS coordinates					
<b>Pony To Go-Truck</b>						
Solar Cart	HOURS AND LOCATIONS VARY BASED ON CURRENT CAMPUS EVENTS					
*Hours of service subject to change						

DINING HOURS*		QUARTER:	Opening Week	PERIOD:	Monday, Sept. 18 - Sunday September 24, 2017			
BLDG #		MON-TUES	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY	NOTES
<b>52</b>	<b>BRONCO COMMONS</b>							
	Denny's	12:00pm -2:00pm	9:00am-12:00am	9:00am-12:00am	9:00am-10:00pm	10:00am-10:00pm	10:00am-12:00am	
	Vista Market	9:00am -5:00pm	9:00am -12:00 am	7:00am -1:00 am	7:00am-10:00pm	10:00am - 10:00pm	10:00 - 1:00 am	
<b>35</b>	<b>BRONCO STUDENT CENTER</b>							
	Subway	7:30am - 2:00pm	7:30am - 2:00pm	7:30am - 7:00pm	7:30am - 3:00pm	CLOSED	CLOSED	
	Poly Fresh Market	7:30 m - 3:00pm	7:30 am -3:00pm	7:30 am -8:00pm	7:30am -2:00pm	CLOSED	CLOSED	
	Peets / Freshens	7:30am - 2:30pm	7:30am - 2:30pm	7:30am - 6:00pm	7:30am -3:00pm	CLOSED	CLOSED	
	Round Table Pizza	10:30am- 2:30pm	10:30am - 2:30pm	10:30am-9:00pm	10:30am-3:00pm	CLOSED	CLOSED	
	Hibachi San	10:00am-3:00pm	10:00am-3:00pm	10:00am to 7:00pm	10:00am-3:00pm	CLOSED	CLOSED	
	Qdoba	10:00am- 2:00pm	10:00am- 2:00pm	10:30am- 7:00pm	10:30am- 2:00pm	CLOSED	CLOSED	
<b>42</b>	<b>BRIC</b>							
	Jamba Juice	9:00 am - 3:00 pm	9:00 am - 3:00 pm	8:00 am - 8:00 pm	8:00 am - 6:00pm	12:00pm -5:00 pm	CLOSED	
<b>97</b>	<b>CAMPUS CENTER MARKETPLACE</b>							
	Carl's Jr.	7:30am - 2:00pm	7:30am - 2:00 pm	7:30-7:00 pm	7:30am - 2:00 pm	CLOSED	CLOSED	
	Fresh Escape	CLOSED	CLOSED	10:00am- 5:00pm	CLOSED	CLOSED	CLOSED	
	Pony Express	7:30am - 3:00pm	7:30am - 3:00pm	7:30 am - 8:00 pm	7:30am - 3:00pm	CLOSED	CLOSED	
	International Grounds	7:30am - 12:00pm	7:30 am - 12:00 pm	7:30 am - 7:00 pm	7:30am - 12:00pm	CLOSED	CLOSED	
	Panda Express	CLOSED	10:00am - 3:00pm	10:00am - 8:00pm	10:00am - 3:00pm	CLOSED	CLOSED	
	Faculty/Staff Café	CLOSED	CLOSED	11:30-1:30 pm	CLOSED	CLOSED	CLOSED	
	Taco Bell Express	10:00am- 2:00pm	10:00am - 2:00pm	10:00am-6:00pm	10:00am - 2:00pm	CLOSED	CLOSED	
	Jamba Juice Express	10:00am - 2:00pm	10:00am - 2:00pm	10:00am - 5:00pm	9:00am - 2:00pm	CLOSED	CLOSED	
<b>97</b>	<b>CAMPUS CENTER MARKETPLACE</b>							
	Bronco Bucks Office	10:00am - 3:00pm	10:00am - 3:00pm	9:00am-5:00pm	Please call 909-869-3195 for Appointment			
<b>98</b>	<b>CLA - BLDG 98</b>							
	Pony Express	7:30am - 3:00pm	7:30am - 3:00pm	7:30am - 6:00pm	7:30am - 5:00pm	CLOSED	CLOSED	
<b>7</b>	<b>ENV CAFÉ</b>							
	ENV Café	CLOSED	CLOSED	7:30am -2:00 pm	CLOSED	CLOSED	CLOSED	
<b>80</b>	<b>COLLINS - BLDG 80</b>		Holidays See Weekend Hours			Holidays See Weekend Hours		
	H-CAFÉ	CLOSED	CLOSED	7:30am - 6:00pm	CLOSED			
	<b>KELLOGG RANCH</b>	<b>Open Thur 9/22</b>						
	Farm Store	10:00 am - 6:00 pm	10:00 am - 6:00 pm	10:00 am - 6:00 pm	10:00 am - 6:00 pm	10:00 am - 6:00 pm	10:00 am - 6:00 pm	
<b>76</b>	<b>KELLOGG WEST - BLDG 76</b>							
	Breakfast	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	
	Continental Breakfast	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	
	Lunch	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	
	Dinner	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	
<b>15</b>	<b>LIBRARY - BLDG 15</b>							
	Starbucks	7:00am - 3:00pm	7:00am -3:00 pm	7:00am -10:00 pm	7:00am -5:00 pm	10:00am - 6:00pm	12:00pm - 9:00pm	

<b>DINING HOURS*</b>		<b>QUARTER:</b>	<b>Opening Week</b>	<b>PERIOD: Monday, Sept. 18 - Sunday September 24, 2017</b>			
<b>70</b>	<b>LOS OLIVOS - BLDG 70</b>	All Meal times subject to change based on Summer Conference needs call x3200					
Breakfast	CLOSED	CLOSED	7:00 am - 10:00 am	7:00 am - 9:00 am	SEE BRUNCH	SEE BRUNCH	
Continental Breakfast			10:00 - 11:00 am	10:00 - 11:00 am			
Brunch	CLOSED	CLOSED	CLOSED	CLOSED	11:00 am - 1:00 pm	11:00 am - 1:00 pm	
Lunch	CLOSED	CLOSED	11:00 am - 1:00 pm	11:00 am - 1:00 pm	SEE BRUNCH	SEE BRUNCH	
Quick Meals			1:30PM - 5:00PM	1:30PM - 5:00PM			
Dinner	CLOSED	5:00 pm - 8:00 pm	5:00 pm - 8:00 pm	5:00 pm - 7:30 pm	5:00 pm - 7:30 pm	5:00 pm - 7:30 pm	
Late Night	CLOSED	CLOSED	CLOSED	CLOSED	CLOSED	9:00 pm - 12:00 am	
<b>164 COLLEGE OF BUSINESS ADMIN 164</b>							
Einstein's Bagel Shop	7:00am - 4:00pm	7:00 am - 4:00pm	7:00 am - 7:00 pm	7:00 am - 4:00 pm	CLOSED	CLOSED	
Pony Express	7:00am - 5:00pm	7:00 am - 5:00pm	7:00 am - 10:00 pm	7:00 am - 5:00pm	CLOSED	CLOSED	
<b>220A</b>	<b>INNOVATION BREW WORKS 220A</b>						
<b>IBW</b>	<b>Mon-Tues</b>	<b>Wed</b>	<b>Thur</b>	<b>Friday</b>	<b>Sat</b>	<b>Sun</b>	
IBW, Pizzeria & Market	6:30am - 9:00pm	6:30am - 9:00pm	6:30am - 10:00pm	6:30am - 10:00pm	1:00pm - 10:00pm	1:00pm - 6:00pm	
<b>Poly Trolley-Food Truck</b>	For location and hours follow us on <a href="http://www.twitter.com/polytrolley">www.twitter.com/polytrolley</a>						
Food Truck	Check Polytrolley.com for current GPS coordinates						
<b>Pony To Go-Truck</b>	<b>Campus Center Quad</b>						
Solar Cart	HOURS AND LOCATIONS VARY BASED ON CURRENT CAMPUS EVENTS						

<b>DINING HOURS*</b>		<b>QUARTER: Fall Quarter 2017</b>		<b>PERIOD: Monday, September 25 - Sunday, December 10, 2017</b>		
<b>BLDG #</b>	<b>MON-THUR</b>		<b>FRIDAY</b>	<b>SAT</b>	<b>SUN</b>	<b>NOTES</b>
<b>52</b>	<b>BRONCO COMMONS</b>					Holidays See Weekend Hours
	The Den	9:00 am - 12:00 am	9:00 am - 10:00 pm	*10:00 am - 10:00 pm	*10:00 am - 12:00 am	* Thanksgiving Holidays & * Dec 9,10 TBA
	Vista Market	7:00 am - 1:00 am	7:00 am - 10:00 pm	*10:00 am - 10:00 pm	*10:00 am - 1:00 am	* Thanksgiving Holidays & * Dec 9,10 TBA
				Vista Market 12/10/17 close 10pm		
<b>35</b>	<b>BRONCO STUDENT CENTER</b>					Holidays See Weekend Hours
	Subway	7:30 am - 7:00 pm	7:30 am - 3:00 pm	CLOSED	CLOSED	
	Poly Fresh Market	7:30 am - 8:00 pm	7:30 am - 3:00 pm	CLOSED	CLOSED	
	Peets / Freshens	7:30 am - 6:00 pm	7:30 am - 2:00 pm	CLOSED	CLOSED	
	Round Table Pizza	10:30 am - 9:00 pm	10:30 am - 3:00 pm	CLOSED	CLOSED	
	Hibachi San	10:00am-7:00pm	10:00am-3:00pm	CLOSED	CLOSED	
	Qdoba	10:30 am - 7:00 pm	10:30 am - 2:00 pm	CLOSED	CLOSED	
<b>42</b>	<b>BRIC</b>					
	Jamba Juice	8:00 am - 8:00 pm	*8:00 am - 6:00 pm	*12:00 pm - 5:00 pm	CLOSED	*CLOSED NOV 11, 23-26 HOLIDAYS
<b>97</b>	<b>CAMPUS CENTER MARKETPLACE</b>					Holidays See Weekend Hours
	Carl's Jr.	7:30 am - 7:00 pm	7:30 am - 2:00 pm	CLOSED	CLOSED	
	Fresh Escape	10:00 am - 5:00 pm	10:00am- 2:00pm	CLOSED	CLOSED	
	Pony Express	7:30 am - 8:00 pm	7:30 am - 3:00 pm	CLOSED	CLOSED	
	Jamba Juice Express	10:00 am - 5:00 pm	10:00am- 2:00pm	CLOSED	CLOSED	
	International Grounds	7:30 am - 7:00 pm	7:30 am - 12:00 pm	CLOSED	CLOSED	
	Panda Express	10:00 am - 8:00 pm	10:00 am - 3:00 pm	CLOSED	CLOSED	
	Faculty/Staff Café	11:30 am - 1:30 pm	CLOSED	CLOSED	CLOSED	
	Taco Bell Express	10:00 am - 6:00 pm	10:00 am - 2:00 pm	CLOSED	CLOSED	
<b>97</b>	<b>CAMPUS CENTER MARKETPLACE</b>					Holidays See Weekend Hours
	Bronco Bucks Office	9:00 am - 5:00 pm	CLOSED	CLOSED	CLOSED	Please call 909-869-3195 for Appointment
<b>98</b>	<b>CLA - BLDG 98</b>					Holidays See Weekend Hours
	Pony Express	7:30 am - 6:00 pm	7:30 am - 5:00 pm	CLOSED	CLOSED	
<b>7</b>	<b>ENV CAFÉ</b>					Holidays See Weekend Hours
	ENV Café	7:30 am - 2:00 pm	CLOSED	CLOSED	CLOSED	
<b>80</b>	<b>COLLINS - BLDG 80</b>					Holidays See Weekend Hours
	H-CAFÉ	7:30AM - 6:00PM	CLOSED	CLOSED	CLOSED	
	<b>KELLOGG RANCH</b>					
	Farm Store	10:00 am - 6:00 pm*	10:00 am - 6:00 pm	10:00 am - 6:00 pm	10:00 am - 6:00 pm	*CLOSED Thanksgiving Day
<b>76</b>	<b>KELLOGG WEST - BLDG 76</b>					
	Breakfast	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	
	Continental Breakfast	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	
	Lunch	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	
	Dinner	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	CALLx2187 M-F 8-4pm	
<b>15</b>	<b>LIBRARY - BLDG 15</b>					*CLOSED Nov 11, 24 & 25 Holidays
	Starbucks	7:00 am - 10:00 pm	*7:00 am - 5:00 pm	*10:00 am - 6:00 pm	*12:00 pm - 9:00 pm	*CLOSED NOV 11, 24-25 HOLIDAYS



<b>DINING HOURS*</b>	<b>QUARTER:</b>	Fall Quarter 2017	<b>PERIOD:</b>	Monday, September 25 - Sunday, December 10, 2017	
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<b>70 LOS OLIVOS - BLDG 70</b>	<b>CLOSED Thanksgiving Day</b>			Holidays See Brunch & Dinner Hours	
Breakfast	7:00 am - 10:00 am	7:00 am - 10:00 am			Los Olivos will be <b>Closed</b> on Saturday
Continental Breakfast	10:00am-11:00am	10:00am-11:00am			12/9/17 & Sunday 12/10/17, Through 1/1/18
Lunch	11:00 am -1:30 pm	11:00 am -1:30 pm			Reopen 1/2/17
Quick Meals	1:30pm - 5:00pm	1:30pm - 5:00pm	1:00pm - 5:00pm	1:00pm - 5:00pm	
Dinner	5:00 pm - 8:00 pm	5:00 pm - 7:30 pm	5:00pm - 7:30pm Closed 12/10/16	5:00pm - 7:30pm Closed 12/11/16	
Brunch	-----	-----	11:00 am - 1:00 pm	11:00 am - 1:00 pm Closed 12/11/2016	
Late Night	9:00pm-1:00am	CLOSED	CLOSED	9 pm - 12:00 am Closed 12/11/2016	Lobby Exchanges - 8pm - 1am

<b>164 COLLEGE OF BUSINESS ADMIN 164</b>				Holidays See Brunch & Dinner Hours	
Einstein's Bagel Shop	*7:00 am - 7:00 pm	7:00 am - 4:00 pm	CLOSED	CLOSED	* Wednesday 11/22/17 7:00am - 4:00pm
Pony Express	*7:00 am - 10:00 pm	7:00 am - 5:00 pm	CLOSED	CLOSED	* Wednesday 11/22/17 7:00am - 4:00pm

<b>220A INNOVATION BREW WORKS 220A</b>					
<b>IBW</b>	<b>Mon-Wed</b>	<b>Thur-Fri</b>			CLOSED Thanksgiving Thursday - Sunday
IBW, Pizzeria & Market	6:30am - 9:00pm	6:30am - 10:00pm	1:00pm - 10:00pm	1:00pm - 6:00pm	

<b>Poly Trolley-Food Truck</b>	For location and hours follow us on <a href="http://www.twitter.com/polytrolley">www.twitter.com/polytrolley</a>				
Food Truck	Check Polytrolley.com for current GPS coordinates				

<b>Pony To Go-Truck</b>	<b>Campus Center Quad</b>				
Solar Cart	HOURS AND LOCATIONS VARY BASED ON CURRENT CAMPUS EVENTS				

\*ALL HOURS ARE SUBJECT TO CHANGE

**Bronco Bookstore Hours Summer 2017**

Classes start 6/19/2017

**Quarter Break**

Dates	Days	Open	Close	Notes
6/12-6/15/17	M-TH	9:00 AM	4:00 PM	4/10 schedule starts this week

**Summer 2017 Quarter Opening Extended Hours**

Dates	Days	Open	Close
6/19-6/22/17	M-Th	8:00 AM	6:30 PM

**Summer 2017 Regular Hours - July-August**

Dates	Days	Open	Close	Notes
6/26-08/24/17	M-Th	9:00 AM	5:00 PM	**
8/28-9/1/17	M-F	8:30 AM	5:00 PM	Campus returns to 8 hour workdays, Summer finals

**September Break**

9/5-9/8/17	T-F	9:00AM	5:00PM
9/11-9/15/17	M-F	9:00AM	5:00PM

**Holiday Closures**

7/4/17 Independence Day  
 9/4/17 Labor Day

**Other Dates**

	10-week session	1st 5 weeks	2nd 5 weeks*
Last day to return textbooksw/receipt:	Thursday 6/22/17	Thursday 6/22/17	Tuesday 8/1/17 * 2nd 5 Weeks students must show schedule
Rentals due	Thursday 8/31/2017	Tuesday 7/25/2017	Thursday 8/31/2017

**\*\* Doors open til 6:30 for some Orientation events, but posted hours remain 9am-5pm.**

## **Bronco Bookstore Hours Fall 2017**

Classes start 9/21/2017

### **September Break**

Dates	Days	Open	Close	Notes
9/5-9/8/17	T-F	9:00AM	5:00PM	
9/11-9/15/17	M-F	9:00AM	5:00PM	

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### **Fall 2017 Quarter Opening Extended Hours**

Dates	Days	Open	Close	Notes
9/17/2017	Sun	10:00AM	4:00PM	
9/18-9/22/17	M-F	7:45AM	7:30PM	
9/23-9/24/17	Sat-Sun	10:00AM	4:00PM	
9/25-9/29/17	M-F	7:45AM	7:30PM	

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### **Fall 2017 Regular Hours**

Dates	Days	Open	Close	Notes
10/2-12/8/17	M-Th	8:00AM	6:30PM	
	all Fridays	9:00PM	4:30PM	

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### **December Break Hours**

Dates	Days	Open	Close	Notes
Break week 1 12/11-12/15/17	M-F	9:00AM	4:00PM	
Break week 2 12/18-12/22/17*	M-F*	9:00AM	3:00PM	(*12/22 subject to change, may be late-added holiday?)

### **Closures**

Textbook inventory (2nd floor closed)	10/27/2017
closed Veterans Day	11/10/2017
closed Thanksgiving	11/23-11/24/17
<b>Closed holiday break</b>	<b>12/25-12/29/17</b>

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### **Other Dates**

Last day to return w/receipt	9/27/2017
Last day to return textbooks w/receipt & proof of drop	10/4/2017
Rentals due	12/8/2017

# Memorandum



Date: March 23, 2017

To: Program Committee  
Cal Poly Pomona Foundation, Inc.

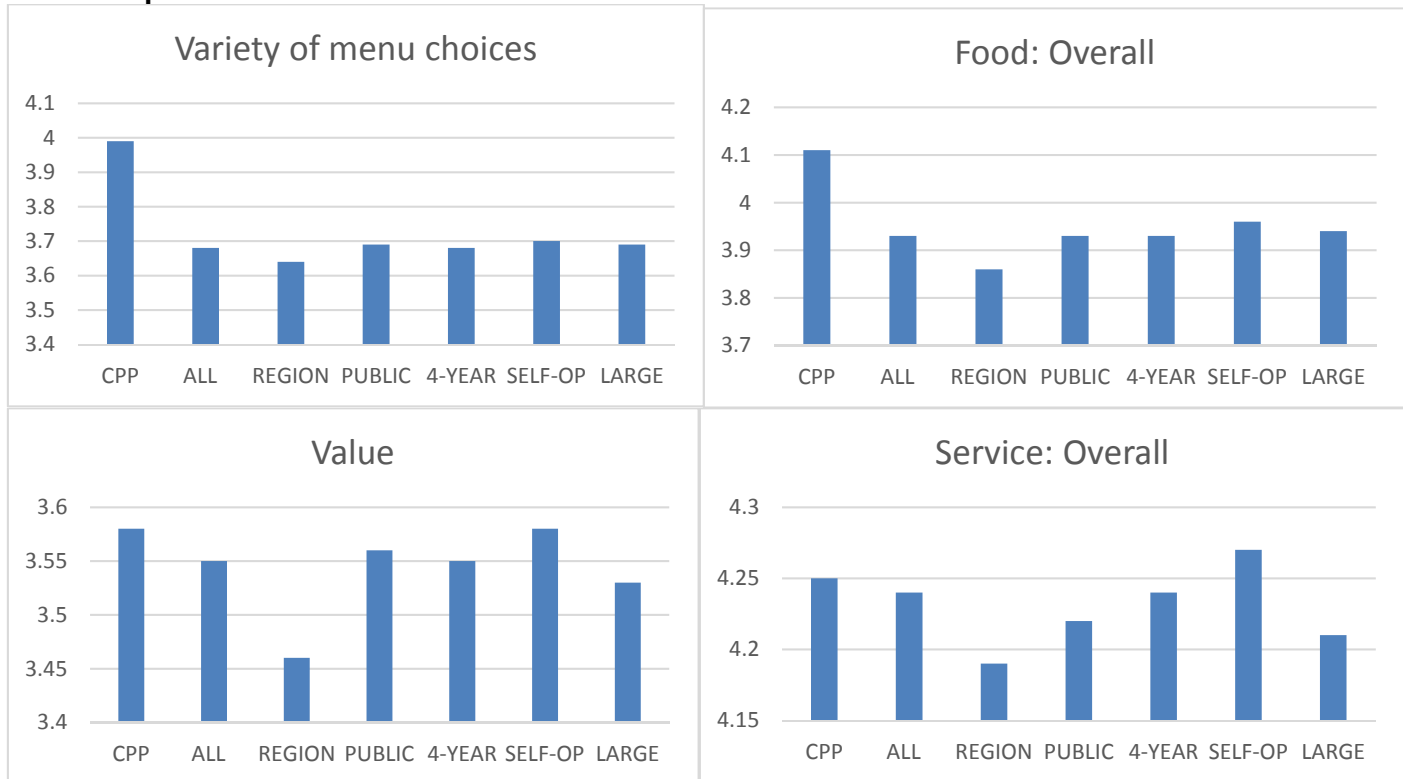
From: G. Paul Storey *G. Paul Storey*  
Executive Director

Subject: **Foundation Dining Services Fall 2016 Satisfaction Survey Results**

In the Fall of 2016, Dining Services conducted our annual NACUFS (National Association of College and University Food Service) Customer Satisfaction Survey for the Cal Poly Pomona campus community. NACUFS again partnered with Industry Insights to survey 129,062 students, faculty, and staff across approximately 550 institutions of higher education from across the U.S. and Canada. Our campus had over 1,771 responses including 1,494 Students, and 277 Faculty/Staff. This survey measures both satisfaction and importance in various categories allowing us focus our efforts on areas that are important to our customers, and are most likely to drive overall satisfaction.

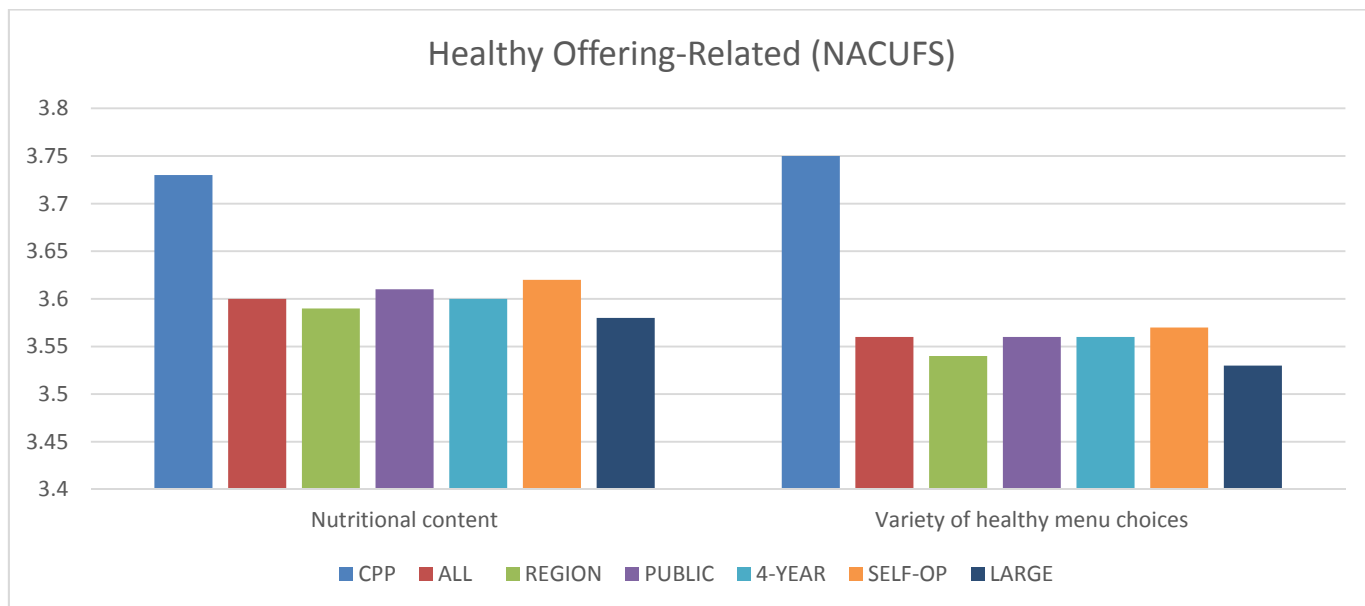
The survey suggests the top areas of focus for our dining services in regards to driving overall satisfaction are: Food and Service Overall, Value, and Variety. While this analysis does not suggest low satisfaction scores in these areas, it suggests a gap between areas that are most important to our customers, and their perception of our services relative to this importance. Compare this with the overall industry which, over the years, has consistently shown a gap in the areas of Value, Freshness, Taste, and Nutritional Content.

## Peer Comparison: Areas of Focus



## Healthy Options

I thought it would be a good opportunity to take a look at how we benchmark against other institutions in regards to our healthy offering, contrasted an element from our Envision Master Plan survey.



While these findings are remarkable, we will continue to promote awareness of our healthy dining options. We have undertaken a number of healthy dining initiatives this winter and spring quarter that we will be evaluating on an ongoing basis.

The entire 2016-17 NACUFS survey can be accessed on the Foundation website here:

[https://www.foundation.cpp.edu/content/d/Meeting%20Packets/Dining\\_Services\\_NACUFS\\_Survey\\_2016-17.pdf](https://www.foundation.cpp.edu/content/d/Meeting%20Packets/Dining_Services_NACUFS_Survey_2016-17.pdf)

The entire 2017 Envision Strategies Survey can be accessed on the Foundation website here:


[https://www.foundation.cpp.edu/content/d/Meeting%20Packets/DS\\_Envision\\_Masterplan\\_update\\_2016-17.pdf](https://www.foundation.cpp.edu/content/d/Meeting%20Packets/DS_Envision_Masterplan_update_2016-17.pdf)

# Memorandum



Date: April 17, 2017

To: Program Committee  
Cal Poly Pomona Foundation, Inc.

From: G. Paul Storey   
Executive Director

**Subject: Bronco Bookstore Satisfaction Survey Analysis**

The information in this presentation will cover the data analysis results of the 2016-2017 Bronco Bookstore Satisfaction Surveys – Customer and Faculty.

The Bronco Bookstore Satisfaction Surveys are a yearly perception study implemented by OnCampus Research. Information is used to better gain information about the customer and faculty purchasing experience regarding satisfaction with the services offered at the Bronco Bookstore. With the information collected from the survey the Bronco Bookstore can better meet the continually changing needs of the students and faculty.

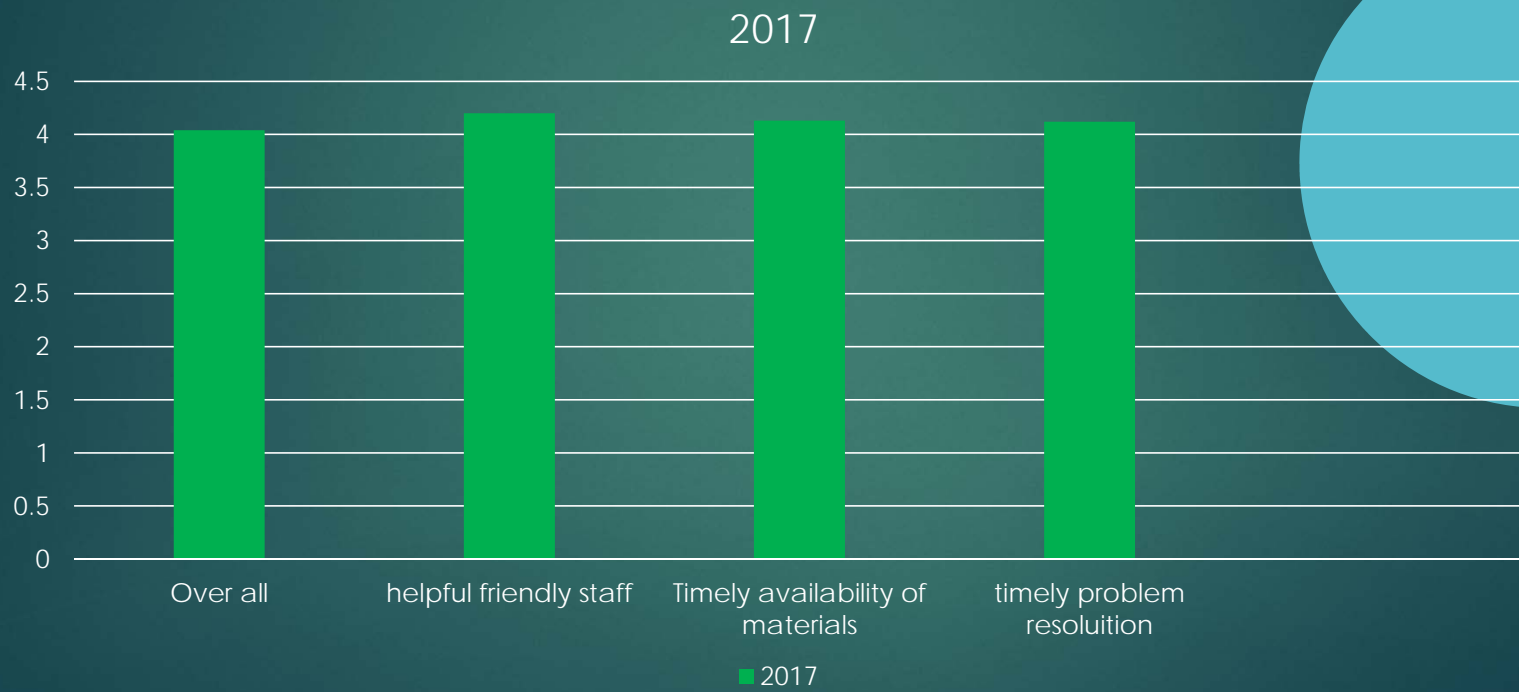
The entire Survey can be accessed online here:

[https://www.foundation.cpp.edu/content/d/Meeting%20Packets/Bookstore\\_Cust\\_Exp\\_Final\\_2017.pdf](https://www.foundation.cpp.edu/content/d/Meeting%20Packets/Bookstore_Cust_Exp_Final_2017.pdf)



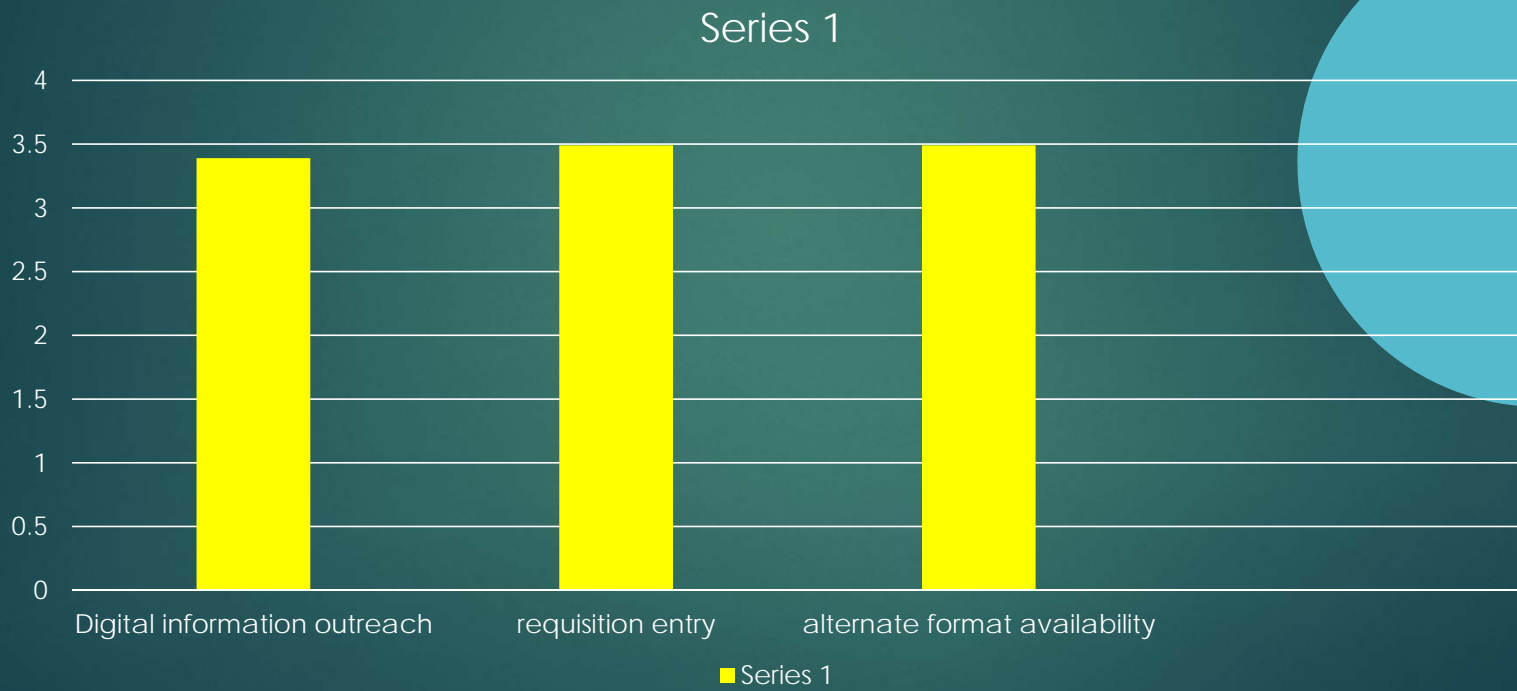
# Customer satisfaction survey 2017

# Faculty





# Faculty



# Faculty

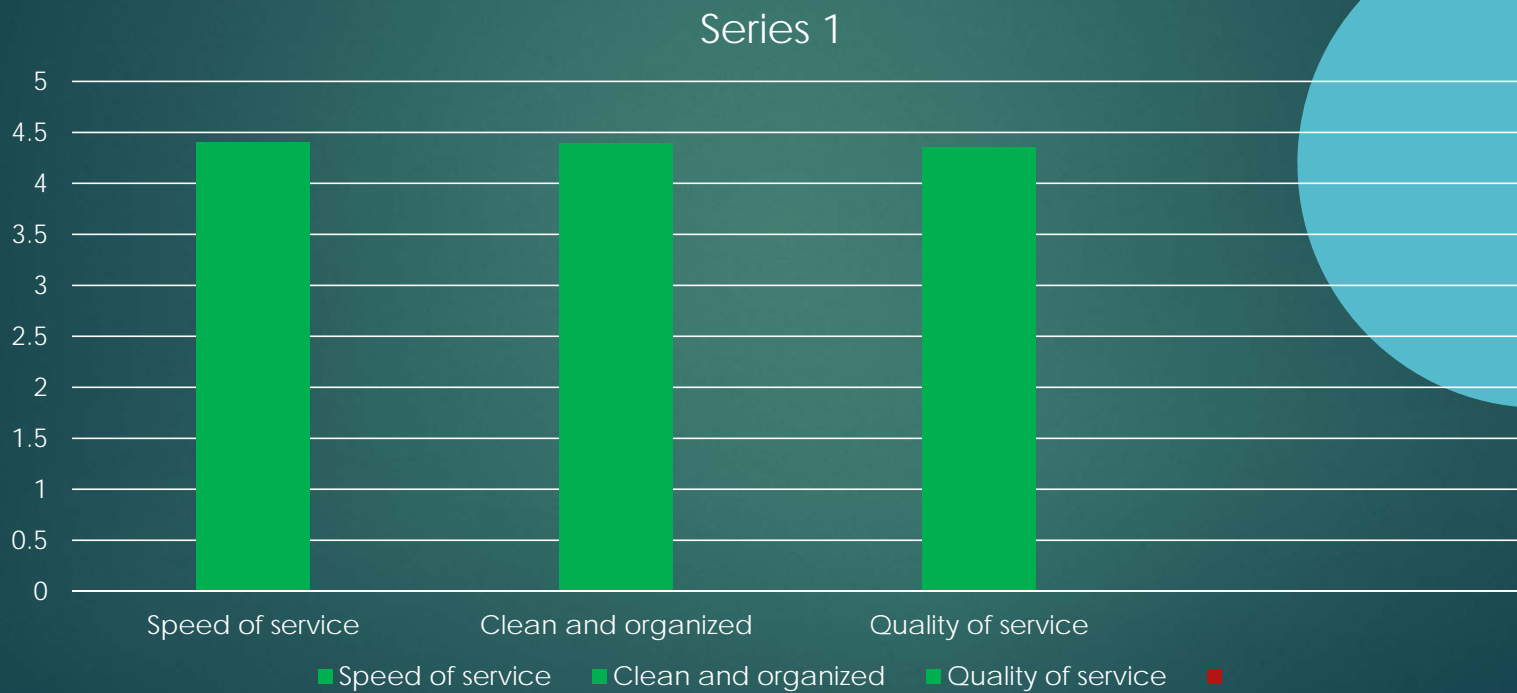


1. 79% of faculty agree that the Bronco Bookstore is a valued partner in helping to deliver high quality education to students
2. 86% of faculty agree that the cost of course material has on student learning
3. 61% are aware that the Bronco Bookstore offers a variety of course material options at different price points
4. 73.8% of faculty refer students to purchase or rent from the Bronco Bookstore and 43% of Faculty refer students to Amazon.com

# Common Faculty comments

- ▶ Value most-Value support with course textbooks and materials as well as easy access to stationary and computing / electrical supplies. Also love the college merchandise for personal purchase and gift giving.
- ▶ Better assist- Do not make me fill out the textbook requisitions so far ahead of a quarter! As a part timer I do not know what I am doing too far ahead of time and am usually not ready to commit to a textbook before I know what I am doing.
- ▶ Support mission-Make sure to email adjunct/temporary faculty when they need to do book requisitions, not just FT-TT faculty. Many new adjunct hires are not getting the ordering info they need because they are not yet in the system. Could there be a better way to contact admin coordinators in all departments to contact the adjuncts who need to do book ordering?

# Student/customer



# Student/customer



# Common customer comments


- ▶ Prices are competitive, just a little more than Chegg (before attending Cal Poly that is where I got my books) but the convenience of picking up and dropping off the books on campus is what made me go with the Bronco bookstore.
- ▶ I really enjoy how the students who are the employees really enjoy what they do. I appreciate how helpful they are whenever I am at the Bronco Bookstore.
- ▶ You guys are chillin but the thing that's wrong is the prices.
- ▶ cheaper books Better buyback prices

# Memorandum



Date: April 17, 2017

To: Program Committee  
Cal Poly Pomona Foundation, Inc.

From: G. Paul Storey   
Executive Director

**Subject: Residential Experience Survey Analysis**

The information in this presentation will cover the data analysis results of the 2016-2017 University Village Residential Experience Survey, as well as comparison data from the previous quality of life surveys.

The Residential Experience Survey is a yearly perception study implemented by the Residential Education Department of the Foundation Housing Service. Information is used to better gain information about the resident's view point regarding satisfaction with the services offered at the University Village. With the information collected from the survey the University Village can better meet the continually changing needs of the students.

The entire Survey can be accessed online here:

[https://www.foundation.cpp.edu/content/d/Meeting%20Packets/Village\\_Res\\_Exp\\_2017\\_Survey.pdf](https://www.foundation.cpp.edu/content/d/Meeting%20Packets/Village_Res_Exp_2017_Survey.pdf)

# University Village

## Residential Experience Survey 2016/2017

### Summary

The 2016/2017 Residential Experience Survey was presented to University Village residents via email link. Participation in the survey was encouraged through social media, advertising, and during various programming events. The same vendor was utilized from the past two years, Skyfactor (formerly Educational Benchmarking, Inc.) The survey included national benchmarking questions as well as institution specific questions. 658 responses were received, a decrease from 737 the previous year.

### Demographics

Gender: 52.7% Female, 47% Male

Sexual Orientation: 87.8% Heterosexual, 7.8% Lesbian/Gay/Bisexual/Questioning

International Student: 91.2% No, 8.9% Yes

Transfer Student: 86.2% No, 13.8% Yes

Veteran: 99.1% No, 1% Yes

#### Race/Ethnicity:

Latino/Hispanic: 26.4%

Native American/Alaska Native: 0.3%

Asian/Pacific Islander: 32.7%

African American/Black: 6.2%

White: 27.4%

Bi-racial/Multi-racial: 6.5%

Green denotes 4% or greater increase from prior year

Blue denotes 1-3% increase from prior year

Yellow denotes 1-3% decrease from prior year

Red denotes 4% or greater decrease from prior year

No highlight denotes less than 1% change from prior year



### Age:

20 years old or younger: 46.7%

21 to 25 years old: 49.5%

26 to 30 years old: 3.2%

31 years old or older: 0.6%

### Academic Standing:

Senior: 36.7%

Junior: 40.1%

Sophomore: 19.5%

Graduate/Professional student: 2.7%

First-year/Freshman: 0.6%

## **Results**

1. Overall experience at the Village: **93.7%** Satisfactory/Very Satisfactory
2. Sense of community: **83.8%** Slightly/Moderately/Very/Extremely Strong
3. How safe residents feel in their apartment: **87.7%** Slightly/Moderately/Very Satisfied
4. Upkeep of grounds: **77.5%** Slightly/Moderately/Very Satisfied
5. Residents said they chose to live at the Village because of:
  - a. **Cost:** 94.5%
  - b. **Proximity to Campus:** 94.7%
  - c. **Safety/Security Features:** 91.6%
  - d. **Availability:** 91.1%
  - e. **Transportation to Campus:** 86.7%
6. Interactions with:
  - a. Student Leaders: **95.1%** Satisfactory/Very Satisfactory
  - b. Maintenance/Facilities Staff: **97.3%** Satisfactory/Very Satisfactory
  - c. IT Staff: **95.6%** Satisfactory/Very Satisfactory
  - d. Front Office Staff: **93.3%** Satisfactory/Very Satisfactory
  - e. Mailroom Staff: **96.2%** Satisfactory/Very Satisfactory

**Green** denotes 4% or greater increase from prior year

**Blue** denotes 1-3% increase from prior year

**Yellow** denotes 1-3% decrease from prior year

**Red** denotes 4% or greater decrease from prior year

No highlight denotes less than 1% change from prior year

7. Experience with:
- Check-in: **96.6%** Satisfied/Very Satisfied
  - Assignment Process: **48.2%** Slightly/Moderately/Very Satisfied; **31.7%** Neutral
  - Condition of Apartment: **91.7%** Satisfied/Very Satisfied
  - Monthly Cleaning: **94.5%** Satisfied/Very Satisfied
  - Laundry Room: **76.7%** Slightly/Moderately/Very Satisfied
  - Wi-Fi: **58.2%** Satisfied/Very Satisfied
  - Computer Lab: **92.8%** Satisfied/Very Satisfied
  - Study Areas: **91.1%** Satisfied/Very Satisfied
8. Overall value (comparing cost to quality of living experience): **86.7%**  
Fair/Good/Very Good/Excellent/Exceptional

## What improvements would you like to see at the University Village?

Open-ended question. 259 total responses. Themes:

- Wi-Fi/Internet **(47)**
- Cost of Rent **(43)**
- Events/Interactions/Community **(38)**
- N/A, None, Nothing **(33)**
- Quality of Furniture/Appliances **(21)**

**Green** denotes 4% or greater increase from prior year

**Blue** denotes 1-3% increase from prior year

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No highlight denotes less than 1% change from prior year

# Memorandum



Date: April 17, 2017

To: Program Committee  
Cal Poly Pomona Foundation, Inc.

From: G. Paul Storey   
Executive Director

**Subject: Foundation Dining Services and Bronco Bookstore App**

Dining Services and Bronco Bookstore are now active on the Cal Poly Pomona mobile app. The university and Foundation launched the Dining Services app in September 2016 and the Bronco Bookstore app in March 2017.

The app provided us with a convenient and easy-to-manage way of communicating useful information to students.

With the app, users can search dining locations, get real-time operation hours, find GPS walking distances to on-campus restaurants, look up menus and healthy options, participate in Belly (loyalty program), enroll in Bronco Bucks, and obtain general dining information and links to the Dining Services websites.

Users can search Bronco Bookstore information regarding hours, event and sale dates, course material ordering and price comparison, buyback and rental return schedules, and a link to the Bronco Bookstore website for online shopping.

We have been tracking the hits on our section within the app, and the results have been positive and encouraging.